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**Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED**

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

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SECY/CHN/015/08NKS

C A No. Applied For
Complaint No. 416/2024

In the matter of:

Bhaktawar

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.K Khan, Member (Tech.)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Imran UL Haq Siddiqi, Counsel of the complainant
2. Mr. Akash Swami, Mr. R.S Bisht & Mr. Akshat Aggarwal, on behalf of respondent.

ORDER

Date of Hearing: 04th March, 2025

Date of Order: 11th March, 2025

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for new electricity connection vide request no. 8007054481 and 8007054484 at premises no. 5051/46-D - 5051/47-B, 4/F, Dargah Sabri, Darya Ganj, Delhi -110002.

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Secretary
CGRF (BYPL)

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The application of the complainant was rejected by the opposite party (OP) on the pretext of fire safety clearance required (G+MZ+4 Miscellaneous building) & dues against CA'' but complainant stated that mezzanine is not composed as a floor so building is under 15 meters and another objection is also false as there are multiple premises and all bills are not related to him. Therefore, he requested the forum to direct the respondent for release of new connections.

2. The respondent in reply briefly stated that the complaint has been filed by the complainant seeking for new 2 new DX connections at the premise no. 5051/46-D -5051/47-B, 4/F, Dargah Sabri, Darya Ganj, Delhi -110002. Building structure comprises of Ground + Mezzanine Floor + 4 Miscellaneous Building, for which fire clearance certificate is required as the height is more than 15 mtr of the applied premises. (As applied for 4th floor). Enforcement dues against CA/Meter energy dues against CA/meter Dues CA no. 401228202, 400236619, 401160084, 400234678, 401228971, 401229766, 400316098, 400238864, 400829426, 401211048, 401220169, 401338046, 401228053, 401237315, 401218025, 401256912, 4009936254, 100335133. Hence, violation of the provisions of Electricity Act & Regulations framed in respect thereto i.e. Delhi Electricity regulatory commission. (Supply Code & Performance Standards Regulations. 2017.

3. Counsel for the complainant filed rejoinder refuting therein contentions of the respondent as averred in their reply and submitted that two new connections vide order no. 8007054475 and 8007054481 were applied at second floor and fourth floor of premises bearing house no. 5051/46-D -5051/47-B, 4/F, Dargah Sabri, Darya Ganj, Delhi -110002.

For
D. Sharma
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Complainant applied two new domestic connections at second and fourth floor and the applied building having structure ground plus four floors over it and no mezzanine floor exist in the building of the complainant and height of the building is well below 15 meter which is as per rules, hence there is no requirement of fire NOC as building height is below 15 meter. As per revisit report dated 03/02/2025 and 03/03/25 only two DT pertains to the applied building. This DT bills of CA no 400936254 pertains to third floor (different floor) of some other premises however the complainant has applied for the new connection on second and fourth floor, and the both DT bills pertains to different floor (first & third) and different buildings.

4. Heard both the parties and perused the record.

5. During the course of hearing, the complainant moved an application not pressing for the connection on the fourth floor. The complainant stated he does not want to press for the connection on fourth floor and will take it separately and withdraw prayer for the fourth floor connection. He requested for release of connection on the second floor only.

6. Now the only grievance remains is release of new domestic connection at the second floor of the applied building. The height of the building is not an issue for release of new electricity connection on the second floor of the applied premises. OP has raised another objection of pending enforcement dues. In this

*for
B. Rasu*

regard, this Forum has no jurisdiction to deal with the enforcement bills. The complainant should approach appropriate

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7. In view of the above, we don't find any hurdle in granting new electricity connection to the complainant on the second floor of the applied premise. Regarding enforcement dues, the complainant should approach the appropriate court/authority.

ORDER

The complaint is partially allowed. OP is directed to release the new electricity connection to the complainant on the second floor of premises bearing no. 5051/46-D -5051/47-B, Dargah Sabri, Darya Ganj, Delhi -110002 after completion of other commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

(H.S.SOHAL)
MEMBER

(P.K. AGRAWAL)
MEMBER (LEGAL)

(S.R. KHAN)
MEMBER (TECH.)

(P.K.SINGH)
CHAIRMAN

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CGPE (DYPL)